

GENERAL TERMS

EDITION 2.





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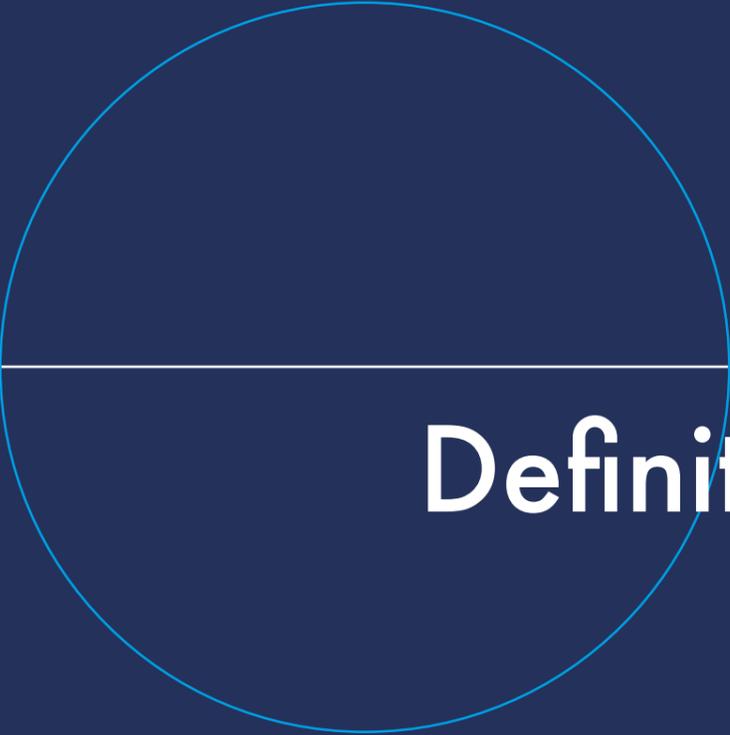
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01.



Definitions

1.1. IN THESE GENERAL TERMS AND CONDITIONS:

• • **Administration**

means Artemis Leros Boatyard Management which oversees the Workshop, Chandlery, and Reception division.

• • **Boatyard Reception or Personnel/Crew/Working Staff/Personnel**

is a class of people who work at a common activity. Especially, it refers to office assistants, technicians, etc.

• • **Authorized Personnel**

are the officially permitted or empowered personnel by Artemis Leros Boatyard.

• • **Cradle**

means a singular structure for supporting vessels while they are dry-docked

• • **Hardstand**

means the area situated at the area utilized for the storage of boats and masts, for the moving of boats into and out of the water by the Roodberg Trailer, for the general maneuvering of boats on the storage area, and the washing, cleaning, and other repairs and maintenance work of boats.

• • **Boatyard's Premises**

means the Hardstand and facilities known as Artemis Leros Boatyard

• • **General Terms of Artemis Leros Boatyard Ltd**

means the rules and regulations that have been published by the Administration concerning the Client's use of the Dry Dock Area as notified to it by the Administration.

• • **Client**

is a person or company that receives a service from Artemis Leros Boatyard in return for payment.

• • **Contractor**

is a person or company (in other words the external personnel) they have completed the Administration's Contractors registration and induction process to undertake works on the vessels on behalf of Artemis Leros Boatyard.

• • **Visitor**

is someone who is visiting Artemis Leros Boatyard (Broker, Skipper, Friends, etc.).

• • **High Risk**

refers to all operations at heights where the use of a crane is mandatory.



02.

General

By signing the Vessel's Dry Berth Lease Agreement the Client assigns and agrees that the Boatyard undertakes the Hauling-out, Launching, Charging of the length of stay and/or all the expressly agreed operations (such as relocations) and **all the terms that are mentioned in the present document.**

The same applies to any separate detailed work agreement.

Vessels entering and departing from the lifting

bay are obliged to communicate with the Company by VHF channel 69 and keep the max speed limit of 1 knot. In order to get access to the buoys or the pontoon/lifting bay.

For safe passage stay inside the canal between the red buoys in order to come alongside of our pontoon. If you are single handed and need help, please ask for our assistance and our pilot boat will help you with your approach. Before entering the canal, you are kindly requested to position all the necessary fenders to the port side of your vessel and be prepared to throw us your own lines while you are approaching the pontoon. Make sure you leave the pontoon to port and that you are approaching at a very slow speed. Please, **follow the instructions** of our personnel who will be accepting you at the pontoon. The mooring Red Buoys are available upon your arrival. Red Buoys 1,2,3, 4, 5 and 6 are the main ones and can be used without permission. Do not use the small yellow ones.

Leaving your boat

unattended while mooring or using any of them is strictly prohibited. In the event of using buoys **1 and 2** it is essential also to use your anchor in order to keep your boat's loose end outside the canal. In any other case, the use of anchor is **not allowed** unless in an emergency.

All clients MUST take

their Fore sail(s) down before the hauling out procedure. Ideally, you must have taken the genoa / stay-sail / jip off before your arrival. If the weather doesn't permit such a task at the day you can always take the genoa off whilst on the hard when there is NO wind at all. Again, if the weather condition doesn't allow you to take your genoa off before you go home whilst the boat is on the hard, then Artemis staff is fully entitled to take them down and the cost will be automatically charged to the client. This is very important for the safety of your boat and the neighbouring boats over the winter to avoid the risk of the genoa getting unfold and affecting the stability of the boat on the cradles. It is very important to ensure the safety of the vessel and the neighbor vessels whilst on the hard.

The Company
may request

that a vessel use the pontoon or the mooring buoys to leave from the lifting bay sea area: a) to enable the proper operation of the Boatyard, b) If there is a probability that the vessel will cause damage to another vessel(s), c) if the vessel is improperly or illegally occupying a particular berth.

All vessels are

obliged to have all necessary registration documentation issued by the Authorities of their origin country, as well as insurance cover. The owner or captain or representative should always indicate the lifting points of the vessel and the underwater external protrusions if exist. The Catamaran owners must provide the Company with the docking plan of their vessel. On arrival, the owner or captain or representative is required to complete the forms given to them by the Company staff and present their vessel's paper. Registry Certificate, Insurance Certificate, Owner's/ Representative's/ Manager's passport/ID. Report to Customs in case of non-European Flag (Transit Log).

Leave a set of keys before Owner/Representative/Manager departure in case of long term dry berthing.

The skipper of

any vessel is obliged to ensure that the vessel is safely moored. The Boatyard staff may check a vessel's mooring and indicate changes if required. In an event of an emergency, the Boatyard staff may assume all necessary actions to ensure the safety of other Boatyard users.

Ensuring that
the vessel is

safe and functional before launching and that all the necessary safety equipment is present up to date. In busy periods as soon as the vessel is launched, you should depart from the lifting bay/ mooring within 30 minutes and use one of our available buoys unless you have been instructed otherwise from the Boatyard's staff.

It is strictly
prohibited

to dispose any kind of dangerous wastes in the garbage bins. It is strictly prohibited to pump out bilge or black water into the Boatyard Premises or in the Mooring Buoys/Lifting Bay. The fines and criminal charges are very strict.

Before sailing
away

Use of Vessel's toilets is prohibited. All waste materials should be disposed in the recommend areas.

from the pontoon (lifting bay), the owner, skipper or representative of the vessel must notify the reception through channel 69 via VHF. You will then receive further instructions and help from our staff if required. You must keep the vessel in the middle of the canal up to the buoy 1 and 2 level before attempting any further maneuver, even if you are reversing.

The company
has no

responsibility for any loss of inventory and personal belongings.

The Client reads and agrees with the following terms and conditions:

01.

The **Client** is responsible to follow the safety rules of the **Boatyard** and any specific instructions given by the **Boatyard's Reception or Personnel**. It is the **Client's** responsibility to make their aware of the above rules to his crew, and all his visitors within the **Boatyard's premises**.

02.

The **Client** is responsible for the safety and general conduct of his crew and his visitors around his vessel or anywhere else around the **Boatyard's Premises**.

03.

Any accidents or serious incidents **must** be reported immediately to the **Administration**.

04.
The Client must ensure that:

A.

A The use of the tools and materials **must** be completed by the manufacturer's instructions. Industry guidelines must always be followed.

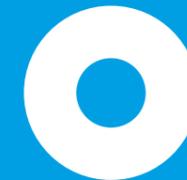
B.

The **Client** and his crew, agents, and visitors **must** be familiar with the **Boatyard's** Emergency and Evacuation safety procedures in case of an emergency.

C.

The **Client must** take all the necessary measurements to ensure the vessel's safety. If the vessel is in danger the **Boatyard** has the right to act to protect the boat and the neighboring boats.

03.



Mooring is free of charge and the length of stay is depending on capacity. Please speak to the reception for availability and bookings. Any further utilities will be charged separately such as water and electricity supply. During mooring in the boatyard all vessels must be insured and fully supplied with all the safety equipment (fire system, torches and dinghies).

You are expected to keep the facilities clean and tidy and to respect the instructions given by the boatyard. The laundry, toilets and douches are available for the customers who are using the mooring buoys. It is strictly forbidden to throw away any kind of materials that are hazardous and can pollute our environment. There are special bins allocated behind the Reception building for disposing these kinds of materials. The boatyard holds no responsibility for the safety of the vessel when they are in the pontoon (lifting bay) or held on the moorings. The owner, skipper or representative keeps full responsibility for their vessel.

Leaving your vessel unattended is not recommended.

Mooring Buoys

04. Anyone operating within the Boatyard's Premises¹.

- • Is responsible for their safety.
- • **Must** comply with the Boatyard's rules and regulations.
- • Children under the age of 18 years **must** be supervised by an adult within the **Boatyard's Premises** at all times.

05. Visitors²

- • **No visitor can have access on a vessel** unless a written confirmation has been provided by the Owner/ Representative/ Manager of the vessel to the Reception during offices hours (prior visitor's arrival) in order to grant such confirmation. **Visitors must sign in and out of the Boatyard upon their arrival/departure the Boatyard.**
- • The boatyard keeps the right to access any vessel at any time if deems necessary and to refuse access if the above do not followed.
- • **Ensuring the safety of their visitor(s)/ crew.** External contractors or technician hired by the owner of the vessel is not allowed.

¹In Greece, we are considered as adults at the age of 18. Therefore, the Boatyard must obey to our country's Laws.

²All visitors and contractors are required to sign upon the arrival and leaving the Boatyard in order to avoid theft or any further misunderstandings. There is a sign at the Entrance placed since 2014(Establishment of the Company) and applied ever since.

06.

Contractors

A.

Contractors are allowed to enter the Boatyard premises if they are hired to undertake works on the vessels on behalf of Artemis Leros Boatyard. The contractors are not permitted to work on the site unless they have completed the **Administration's Contractors** registration and induction process.

B.

Registered Contractors **must** sign in and out of the Reception Office upon entering and leaving the Boatyard.

C.

A list of registered Contractors, is available at the **Boatyard's Reception**. Registered Contractors are required to provide proof of liability insurance to the Reception Office with limits of liability of no less than \$250,000 per person and \$1,000,000 per occurrence for bodily injury and \$500,000 for property damage or a combined single limit of 1,000,000 for bodily injury and property damage before performing any work within the confines of the Boatyard.

Each Contractor is responsible for assuring that the proof of insurance is presented in a form that names the company or individual(s) insured under the policy.

The insured must also provide a list of employees covered under the policy, such a list to be signed by the insured or by the authorized representative of the insured. Contractors not named as "insured" or "additional insured" on a policy or a signed list of employees of the insured will not be permitted to perform services in the Boatyard.

D.

For the execution of any works (during the period of stay) by any external contractor, a 10-days prior notice of the **Boatyard** is required. The **Boatyard** holds the right and responsibility to inspect the works commencing within the **Boatyard's Premises** at any time. In the unlikely event of identifying any external employees not being compliant with the **Boatyard's Terms and conditions policies**, the **Boatyard** has the absolute right to stop them from any ongoing works immediately until further notice. The contractors are not allowed to use any of the **Boatyard's** Equipment without the written approval of the **Boatyard**.

E.

Contractors must not go on, touch, interfere or do works on any vessel other than the one they have been authorized to work on.

F.

Any damage caused by third parties during non-working hours of the **Boatyard** is **illegal**. The **external contractors** are allowed to work on a boat during the boatyard's working hours. This is Monday to Friday 08:00-15:00 and Saturday 08:00-13:00. If they wish to work after hours, they need to get written permission from the **Administration**.

07.

Delivery of goods and equipment

The Boatyard **must** be notified if the **Client** is expecting any deliveries. All deliveries **must** be delivered within the **Reception**.

The Client must notify the Boatyard if expecting any deliveries. **All parcels should be addressed to the Boatyard's Reception.**

We are happy to assist with receiving your parcel and will notify you once it arrives at our facilities. Please ensure that Artemis Leros Boatyard is listed as the receiver and that the name of your boat is included in the comments.

Our address is as follows:

Artemis Leros Boatyard Ltd

Partheni, Leros 85400

Dodecanese, Greece

Tel: +30 22470-26726

Comment: S/Y [Your Boat's Name]

Please note that there is a handling fee of **€20.00** + VAT. This fee covers the receipt, basic processing of your parcel, and placement of the items at your vessel. Additionally, we have a specially designed container to store any materials or equipment, with extra charges applied based on the parcel's dimensions. If collection from the post office is required, an extra charge of €10.00 + VAT will be applied.

Please be aware that the Boatyard assumes no responsibility for the condition of the goods upon arrival. Furthermore, Artemis Leros Boatyard will not handle customs clearance for parcels coming from non-European sellers; you will need to contact the seller for customs clearance if required.

Feel free to contact us if you have any questions

08. Vessel Movement³

01.

Vessels stored ashore at the Premises will be launched or put afloat as near to the specified period as in the Company's opinion tide, weather conditions and available facilities permit and in such sequence, as to avoid moving other vessels for this purpose and to make the most economical use of the facilities at the Company's disposal.

Subject to any express written agreement to the contrary, any launch or hauling-out date is given in good faith and is not guaranteed. We reserve the right to enter on board the **Vessel** and to move any vessel, equipment or other goods at any time for reasons of safety, security or good management of the Boatyard and Premises.

02.

The dry berthing position and duration of dry berthing are determined by this Agreement. The **Company** holds the right to relocate or haul out any vessel from the initial docking place or from the pontoon at any time without any notice in case of emergency or the company demands. The permanent berthing at the pontoon or the lifting bay sea area, is prohibited where operations are performed.

03.

Relocation is being charged to the **client** only if the Vessel's Dry Berth Lease Agreement has expired by the time that the vessel needs to be relocated and a new one has to be signed. If due to the extension of the **Client's** contract the parking position of the boat has to be changed, then the owner will be liable to pay a transfer fee. This **transfer fee** will be half cost of the hauling and launching fee.

04.

When a vessel transfer or relocation is in progress within the **Boatyard**, no person other than the members of the Lifting Team is allowed to be near the vessel. Everyone else should be keeping a safe distance of 15 m away from the vessel and the trailer under it. The above is applicable during the process of securing the cradles under the boat in its final position.

05.

The **lifting team** must not be distracted during the whole time of the vessel's transferring process and application of the cradles.

³The Hauling-out and Launching is a serious procedure just in case something goes wrong. Keeping distance during the Hauling-out and Launching Process is a necessity



09.

Washing Area

During the Hauling-Out operation of the Vessel, as soon as it is out of the water it is placed at the Washing down Area for a compulsory pressure wash of the hull.

This service is undertaken only by the Boatyard's Personnel.





10.

Vessel Stands, Cradles, and Blocks

A.

Only the **Boatyard's Personnel** are allowed to adjust or move any vessel **stand/cradle** or any other means of vessel support.

Moving or adjusting vessel cradles by the Owner/Representative/Manager/Crew or Sub Contractors working for the Owner account, is strictly not allowed. Company's insurance does not apply in this case and Company has no responsibility at all for any damage may be caused due to moving or adjusting the vessel cradles.

Scaffolding is provided only by the Company and is charged on rental basis.

The Company's equipment (cradles, wooden blocks, scaffoldings, staircases, tools, and anything else which may be stored or left lying in the vicinity of our premises) is strictly prohibited to be used by Owner/Representative/Manager/Crew or Sub Contractors.

B.

Whilst the yacht is on hard standings it is forbidden to lift sails, climb on the mast, open sail covers, and complete any other work which can put the stability of the vessel at risk.

C.

All high-risk operations can be executed only on designed areas and only by authorized personnel.

D.

When the **vessel** is on the hard their backstay and shrouds must be tensioned to provide adequate mast stability.

The **Boatyard** is fully entitled to tension any loose rigging if it is necessary for safety and the cost will be automatically charged to the client.

E.

Any **Client** who violates the above rules will be subject to contract revision.

11.

Working at Heights⁴

A.

Ladders **must** be tied on at the toe-rail of the boat or on a fixed deck fitting and to be positioned on the even ground of the bottom. Upon Owner's departure must inform Reception of her removal.

Ladders and staircases are to be used only for accessing vessels during dry dock period and not for performing any kind of work on height.

Ladders should be returned to ladder's stand at the departure of Owner/Representative/Manager/Crew or Sub Contractors working for the Owner.

Movable staircases can be moved only by Company's staff.

B.

The use of ladders as scaffolds is not allowed as a tool for work, as it is not designed for that reason. You will need to hire a scaffold from the **Reception** desk.

C.

In case of any mast work is required, the use of a crane and the rigger are mandatory.

D.

The **Boatyard's Personnel & the Client** must comply with the above guidelines.

⁴If your ladder is not secured, then either your ladder may fall, and you won't be able to get out of your vessel or you will be at high risk when getting out of your boat.

12.

Facility Equipment

A.

Company equipment is forbidden to be used. Only authorized personnel is allowed to use any Company-Owned Equipment.

B.

All people **must** keep a safe distance of 15 m away from all mobile equipment while operating within the **Boatyard**.

13.

Vehicles

A.

Visitors must park their vehicles in the outside parking area behind the Reception Office unless they need to load or unload their personal belongings or have permission from the Management.

B.

Keeping the speed limit up to 5 km/h, when driving inside the Boatyard. **The parking area is located** behind the reception office, outside the main gate, and you are allowed to drive in the boatyard only when loading or unloading any personal belongings. The boatyard holds no responsibility for any damages of the vehicles.

C.

The safety of any vehicle within the boatyard or in the outside parking area is under the Client's responsibility and the Boatyard accepts no responsibility for any damage to any vehicle.

14.

Dress Standard

The minimum standard of dress for any person entering this Facility is shorts, a T-shirt, and enclosed solid footwear (no jandals or sandals while working on the boat).

Pets

A.

The **Client** is permitted to have his pet/s in the Boatyard. If the pet/s has/has aggressive behavior, the **Client** is obligated to have his pet/s restricted.

B.

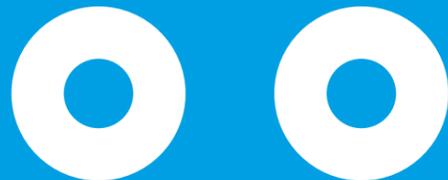
The **Client** is responsible to preserve the area clean and he **must** have his pet fully vaccinated.

15.

16.



DRY BERTHING
Rates & Terms
&
BASIC INFO



01.

The DRY BIRTH rates are calculated according to the vessel length (LOA*), including all overhangs-bowsprits, swimming platforms, davits, out-drives, pulpits, etc. valid for boats up to 25,00 tons, 2,45 m draft. Vessel with more than 25 tons displacement, BOA more than 5.00 meters, and draft more than 2.45 meters will be charged under a special agreement. In case the true measurements of the LOA differ from the stated, the price list will apply according to the actual LOA (measured after hauling out of the vessel).

02.

All yearly contracts for up to 25 tons of Monohull vessels include the following: One hauling out and one launching operation within the contractual period, high-pressure cleaning of the hull for up to 30 minutes free of charge, and 12 months of winterizing on the hard. In the annual contract, there is a choice between an additional free-of-charge hauling out and launching operation within the contracted period OR the last month of the contracted period to be offered by the administration.

03.

Each additional hauling out and launching operation within the contracted period (applicable for contracts from 10 months and more) are subject to a 20% discount.

04.

Special or extra propping, if required, is charged after hauling out. **Scaffolding Services:** From (April-May & September – November) the scaffolds (2 stands+ 1 plank) will be charged. The cost per day and per pair will be 10€ (VAT included). Please pass from the office if you need one pair.

05.

The Client and their visitors can live onboard to prepare their boat after the hauling out and before the launching operation. This period can be up to 7 days.

If the customer intends to stay longer on the hard drive requested to contact the Reception office in order to get the Manager's permission or accommodation outside the boatyard is suggested. Both options are applicable when the vessel's insurance covers it. More specifically, whilst ashore or afloat, being lifted, hauled out, or launched, in transit by road, rail, air, or car ferry.

In the event of an accident whilst staying onboard their vessel, the Boatyard is not liable for any damages and/or claims. During the stay of the boat in the boat parking the owner is obliged to have his boat/yacht fully insured

for Hull & Machinery (H&M). The insurance policy and/or insurance terms must state in writing that the coverage continues existing while the boat/yacht is ashore including lifting, hauling, launching, being moved in the boatyard, fitting out, normal maintenance, being under survey and that coverage for pollution and wreck removal is in place. It is also obligatory that the boat/yacht will have in place a third party liability coverage with a limit up to her value or (in case the value is less than 3.000.000 EUR) up to 3.000.000 EUR.

NB: Please bear in mind that when the boat/yacht is onshore she has to be insured for third party liability in accordance with the limits imposed by the Greek law 4926/2022 or any amendment of it.

06.**Storage Services:**

€5 per month per sail

€10 per month per outboard

€15 per month per folding dinghy

Additional charges may apply based on parcel volume and storage period. Prices are subject to taxes.

07.

The owner can execute maintenance jobs on their boat like A/F and polishing but not works such as welding and works that require use of fire torches and the use of spray guns. Also, works that requires climbing on the mast is prohibited. These jobs can only be executed under Boatyard personnel.

In order to perform sanding treatment, there are two sanding approved methods. The wet hand sanding and a sanding machine connected to the appropriate vacuum sander to collect the dust. The use of a sanding machine without the appropriate vacuum sander is NOT allowed. A rental fee of €15/day will be charged, along with the automatic addition of a vacuum bag to your account. Please collect it from the chandler y shop. Additionally, a guarantee amount of €50.00 will be added and refunded upon return in its original condition. **Sanding the keel with grinder is allowed only if you have placed full cover around the keel and be approved by our technical team, before any work begins. This prevents the transfer of swarf to neighboring boats.**

08.

Our technical team can undertake all maintenance works, service, and repair or upgrading /refit jobs (i.e., antifouling-painting, osmosis treatment, polishing, sailmakers, plastic & inox works, carpenters, life rafts and fire extinguishers inspections, mechanic, electric, electronic services, fuelling and many other services).

Remarks

- Standard propping is included.
- All the above rates include FREE use of showers and toilets.
- Haul-out for inspection or service, hull washing with pressured water, hold, and re-launching within an hour are charged extra.
- After hours, work undertaken during holidays and days off is surcharged 50%.
- Vessels are lifted and stored on the terms and conditions of the Company's 2nd Edition General Terms and Conditions.
- A minimum of 24-hour's notice is required when booking a lift back into the water from the Hardstand.
- Waste management services and cleaning services for land areas are not included in the above prices and will be charged extra.

16.



ABOUT
OUR
BOATYARD



About our Boatyard

Artemis Leros Boatyard was created by the Karpathakis family, one of the oldest and most well known traditional boat-owning families in the Dodecanese. For many years our predecessors owned small cargo ships. Even today we continue this long tradition by owning two shipping companies with modern cargo vessels.

The establishment of the boatyard was the dream of our grandfather Nicolas Karpathakis (1932-1998), who was a successful captain and ship owner. In 1968, when the first sailing boats arrived on our island, he wanted to create a very special boatyard in Leros, but faced various difficulties and bureaucratic problems, he did not manage to realize his vision.

A few decades later, his children, the younger generation of Karpathakis, made his dream come true, creating the Artemis Leros Boatyard, having Kalliopi Karpathaki, as CEO-Manager, in charge of the hospitality and care of every single visitor.

Our family members occasionally work in both companies as needed. Mikes Karpathakis is Chief Engineer, Nikos Karpathakis, his son, is Master Mariner, and Eugene Karpathakis is Chief Officer.

We would like to point out that all three of the above members have attended seminars by Roodberg Company on the proper use of the Roodberg trailers HBC 38tons & HBC 60tons for lifting and launching yachts.

In addition, many other members of our family are also employed by the company in similar key positions.

The company employs a total of 25 people, and the boatyard offers boat maintenance and repair services. In the boatyard, there is also a well-equipped marine spare parts shop. Also, we cooperate with major suppliers in Greece and abroad, who work in the field of nautical accessories and applications. We provide a wide variety of brands of marine spare parts. Artemis Leros Boatyard covers an area of 25,000 acres with a capacity of 300 sailing boats. The boatyard can accommodate yachts up to 28m long and with a draught of 3.30m, this depends on the shape of the hull and the lifting capacity of the hydraulic Trailer HBC-60 tons. Also, the Trailer can lift monohulls & multihulls.

At Artemis Leros Boatyard we work hard to create a positive and productive environment for our team members.

Since the definition of a team is a group of people working towards a common goal, ours has always been simple but important. Our concern is that our customers and employees feel part of our family, regardless of the difficulties or challenges that arise. Our approach is based on professionalism, honesty, and a friendly environment so that we can take care of your Pride and Joy, offering the most comprehensive and valuable services to our customers to travel safely and enjoy the beauties of our country of the Eastern Mediterranean.

16.01

Dry Dock / Chandlery & Parts



16.⁰²

Hauling & Launching Hours

From Monday to Friday with appointment (Saturdays over the peak periods)

This operation can be scheduled by the Administration Office upon appointment from Monday to Friday, always following your desired dates and times. Under no circumstances the lifting can't take place, if the weather is fickle. Securing the boat with four ropes, two in the aft and two in the bow, placing the trailer exactly in the middle and under the boat. Then the pads are positioned in the specific areas on the boat according to the individual docking plan. In the case of a catamaran-type hauling out process, a diver facilitates the positioning of the pads in order to be placed accurately in the appropriate lifting points, according to the docking plan.

16.⁰³

Workshop Hours

Tech-Department Hours – High Season
(Middle March – Middle November)

Mon – Fri: **08:00-15:00**

Sat: **08:00-13:00**

Tech-Department Hours – Low Season
(Middle November – Middle March)

Mon – Fri: **08:00-16:00**

Sat and Sun: Closed

Entrance

The yard has two entrances.

The main gate has a locker. Please ask the Reception for the code in order to gain access.

The back entrance opens with a key. If you wish to have and use a key, a 10€ deposit is required.

Upon your departure you may leave the key back to the Reception and the 10€ deposit will be returned to you.

16.⁰⁴

Reception

Reception Hours – High Season
(Middle March – Middle November)

Mon – Fri: 08:30-15:30

Sat: 09:00-14:00

Reception Hours – Low Season
(Middle November – Middle March)

Mon – Fri: 08:30-16:00

Sat and Sun: Closed

16.⁰⁵

16.⁰⁶

Artemis Chandlery and Parts Shop.

Discover our Boatyard's well-equipped chandlery boasting a diverse array of accessories and spare parts sourced from trusted suppliers across Greece and Europe. Our dedicated team ensures a seamless experience, offering expert assistance in navigating our premium selection. With a commitment to quality, we collaborate with suppliers globally, staying ahead of marine industry trends. Engaging in major trade shows, we establish connections with leading suppliers worldwide, bringing you cutting-edge products. If a specific item eludes you, our efficient ordering system ensures delivery within 3-4 working days. Experience satisfaction as we provide top-tier marine solutions from Greece, Europe, and beyond.



16.⁰⁷

Naval Chandlery in Lakki

Expanding our Boatyard's well-equipped chandlery shop, NAVAL was created in the center of Lakki to better service Leros visitors and sea enthusiasts with a wide variety of carefully chosen products. Our personnel will be more than happy to help you discover new, innovative marine spare parts and accessories for your Pride and Joy!

16.⁰⁸

Facilities and Amenities

All clients are requested to operate the washing machines according to the given instructions. Keeping the washing machines, Barbeque's Area and Bathroom facilities clean and tidy immediately after use.

The use of showers, toilets, barbecue areas, and washing sails facilities is free of charge.



16.⁰⁹

Laundry

Located next to the Boatyard's reception, the self-service laundry operates 24/7. There are washing and drying machines. The cost for a single use is 4,5€ for washing machine and 5€ for dry machine.

Please ask the Reception for assistance. In case of damaging the washing machines or driers due to not following their using instructions the user will be responsible to compensate the Boatyard. Your clothes can be hanged to dry at the sails special washing area.

16.¹⁰

Sail Area

A special area to wash and dry the sails is available located next to the barbeque area.

16.¹¹

Barbeque Area

Next to the area for washing the sails there is an equipped barbeque area with tables and automatic vending machine. Moreover, often they take place parties between the staff and the costumers.

16.¹²

Fuel

Fuel is supplied everyday upon appointment. The owner should pay directly to the fuel supplier by credit card or cash or the cost of the fuel can be added to his bill if the client is not present during the fueling of his boat.

16.¹³

Security

The Boatyard is surrounded by a 50m cliff that ensures great protection. As aforementioned, there is also a 24hour video surveillance and guard patrols during the night.

16.14

WC/Bathrooms

There are WCs and SHOWERS with heaters in three different areas within the boatyard, one will be near to you boat.

16.15

Camping gas

Available in our chandlery.

Transportation

- **Rent a car or scooter**
The reception friendly staff can arrange a scooter or car for you.
- **Taxi**
Please contact reception to book a taxi if required.
- **Bus**
You can commute using our local bus. There is a daily bus operating between the routes from Xirokambos to Partheni. Visit the following website for more information:
<https://www.leros.gr/it/informazioni-turistiche/bus-routes-of-leros-municipality.html>

16.16

Parking

There is an outdoors parking area behind the Reception.

16.17



16.¹⁸ Shopping

You can do your shopping to the local supermarket (please ask the reception staff for directions). There is a delivery service available from the supermarket to your boat and it is applicable if the total shopping amount is more than 50€.

The shopping goods will be delivered before 15:00 of the same day. If you wish to place a request, you are kindly requested to provide the Reception Staff with your Shopping List.

16.¹⁹ Bakery & Grocery

Bakery and grocery services are available throughout the week.

Bakery Van: Operating from Monday to Saturday, the bakery van makes its first stop in front of the Reception, followed by a round through the Boatyard.

Grocery Van: The grocery van visits three times a week—every Monday, Wednesday, and Friday. It also stops in front of the Reception before touring the Boatyard.

Both vans will sound their horns upon arrival to notify you. For exact times, please inquire at the Reception desk.

Food & Hotel
Suggestions16.²⁰

- Restaurants

Some restaurants providing a pickup service upon request. You can contact them directly by phone to find out what they can offer. You will find more information at the notice board which is located at the reception building.

You can also contact our reception and ask our staff to give you some guidance for local tavernas & restaurants. Furthermore, Fast-Food delivery is available and you are welcome to ask our reception desk for more information.

Name	Location	Telephone Number	Delivery
Mylos Rest/nt	Agia Marina, Leros	+30 22470-24894	
Persiana	Lakki, Leros	+30 22470-22085	
Pyrofani	Panteli, Leros	+30 693 674 8122	
Ouzeri o Sotos	Drymonas, Leros	+30 22470-24546	
Psaropoula	Panteli, Leros	+3022470-25200	
Zorbas	Panteli, Leros	+30 22470-22027	

- Homemade Food

Name	Location	Telephone Number	Delivery
Glaros	Alinda, Leros	+30 22470-28908	
Gia Sena	Agkira, Leros	+30 22470-24592	
Stis Annas	Krithoni, Leros	+30 22470-28424	
Lyxnari	Lakki, Leros	+30 22470-23143	
Mpakaliko Me Tsipouro	Lakki, Leros	+30 22470-22949	

- **Fast Food & Coffee**

Name	Location	Telephone Number	Delivery
Ο Giros tis Kamaras	Kamara, Leros	+30 22470-26180	
Anemos (pizza)	Alinda, Leros	+30 22470-25777	
Coffee bean	Kamara, Leros	+30 22470-28461	

- **Taxi**

Name	Location	Telephone Number	Delivery
Stella	Leros	+30 695-534-1952	
Nikos Athanasiou	Leros	+30 697-422-2318	

- **Hotels**

Our reception staff can give you all the necessary information about accommodation and assist you with the reservation process. The nearest hotel is in Kamara Village and is called Marilen Hotel.

Name	Location	Tel. Number	Website (www.)
Alidian Bay	Alinda, Leros	+30 694 291 9177	facebook.com/alidianbaysuites
Alinda Hotel Leros	Alinda, Leros	+30 22470-23266	booking.com/searchresults.en-gb.html?aid=311984&label=alinda-
Marilen	Kamara, Leros	+30 22470-24100	marilen-hotels-leros.gr
Hidden Oasis Private Villa	Agia Marina, Leros	+30 698 278 6502	booking.com/hotel/gr/hidden-oasis-el.html
Tony's Beach	Vromolithos, Leros	+30 694 087 3532	tonysbeach.com
Crithoni's Paradise	Krithoni, Leros	+30 22470-25120	crithonisparadisehotel.com
Heliades Suites	Spilia Leros	+30 22470-24144 WhatsApp-Viber +30 693 7032543	heliadesleros.gr/en/
Saraya Hotel	Alinda, Leros	+30 22470-22451	sarayaresort.com
White Heaven	Lakki, Leros	+30 697 391 8038	airbnb.com/h/leros-white-heaven
Sweet Home & With Anetas Suits (for 2 persons)	Panteli, Leros	+30 6940 884019	Responsible Person: Kalliopi Karpathaki kallileros@yahoo.com
Thalassa (for 4 Persons)	Panteli, Leros	+30 6940 884019	Responsible Person: Kalliopi Karpathaki kallileros@yahoo.com
Oneiopetra (for 2 Persons)	Panteli, Leros	+30 6940 884019	Responsible Person: Kalliopi Karpathaki kallileros@yahoo.com
Nice View (for 3 Persons)	Panteli, Leros	+30 6940 884019	Responsible Person: Kalliopi Karpathaki kallileros@yahoo.com

16.²¹

Living aboard

The Client and their visitors can live onboard to prepare their boat after the hauling out and before the launching operation. This period can be up to 7 days.

If the customer intends to stay longer on the hard drive requested to contact the Reception office in order to get the Manager's permission or accommodation outside the boatyard is suggested. Both options are applicable when the vessel's insurance covers it. More specifically, whilst ashore or afloat, being lifted, hauled out, or launched, in transit by road, rail, air, or car ferry.

In the event of an accident whilst staying onboard their vessel, the Boatyard is not liable for any damages and/or claims.

During the stay of the boat in the boat parking the owner is obliged to have his boat/yacht fully insured for Hull & Machinery (H&M). The insurance policy and/or insurance terms must state in writing that the coverage continues existing while the boat/yacht is ashore including lifting, hauling, launching, being moved in the boatyard, fitting out, normal maintenance, being under survey and that coverage for pollution and wreck removal is in place. It is also obligatory that the boat/yacht will have in place a third party liability coverage with a limit up to her value or (in case the value is less than 3.000.000 EUR) up to 3.000.000 EUR.

NB: Please bear in mind that when the boat/yacht is onshore she has to be insured for third party liability in accordance with the limits imposed by the Greek law 4926/2022 or any amendment of it.

16.²²

Waste

Waste and recycling bins containers are located outside the Boatyard. There are also containers for disposing oils, used batteries, and used oil filters near to the workshop area.

Meteorological Info

Weather conditions are posted daily in the reception area. Please feel free to request a copy from our reception staff if required.

Wi-Fi Internet

A free wireless internet connection is available. Please contact reception for log in information.

16.²³16.²⁴

16.²⁵

Phones / Fax / Photocopiers

These services are available at the reception.

16.²⁶

Trolleys

Trolleys for transporting materials are located at the main entrance gate. After use, please clean and return the trolleys to their original position.

16.²⁷

Our Roodberg 38-ton trailer & 60-ton Trailer

Our trailer's maximum capacity and benefits include:

- • Maximum length of vessel: 28M
- • Maximum depth of vessel: 3,30M
- • mono-hull up to 60tons and multi-hull up to 40 tons



Roodberg Hydraulic Boat Trailer has been designed to launch and recover boats on a slipway, transport the boats over land and park them in the storage area.

It has an open U-frame design, including hydraulically operated variable width that takes the total boat way under control, which makes it the world's fastest and safest way to handle boats. It uses the hydraulic facility of the pulling vehicle for all functions of the boat trailer.

The boats are supported on large soft pads to give maximum comfort to the hull and it does not apply any pressure to the boat in contrast with the belts of the travel lift. The frame and the pads are independently adjustable in the height, to keep the boat properly aligned under all circumstances. The hydraulic cylinders are specially designed and manufactured by Roodberg and all lifting cylinders include built-in safety valves.

Marina's and boatyards around the world using the same system:

- • <http://www.thelanding.org.nz/services.html>
- • <http://www.curacaomarine.com/boat-yard/>
- • <http://varaderoaruba.com/boatyard/>
- • <http://www.haylingyacht.co.uk/about.html>

16.²⁸

Utilities Charges

There is a water and electricity station every 30 meters throughout the boatyard. There are three kinds of pillars depending on the parking position of the vessel, pillars with counters (pre-paid or paying before launching) and pillars without counters (fixed price according to the length of stay).

1. More specifically, if vessel is connected to type 1 (without counters) then the cost will be 40,00 per contract*.
2. If vessel is connected to type 2 (with counters) then the cost will be according to the measurement** Cost 5,85€ per cubic meter (m³) & 0,90€ per Kwh.
3. If vessel is connected to type 3 (with pillar key) then the cost will be according to the prepaid key** Cost 5,85€ per cubic meter (m³) & 0,90€ per Kwh. If vessel is not connected to the utilities of the yard, then it will be without any cost.

*

The owners that perform works by themselves and the vessel is connected to type 1 pillars, before the commencement of the works must inform the Yard administration, in order an extra counter to be provided. Cost will be according to the measurements.



17.

Personal Equipment/ Belongings

A.

The **Boatyard** holds no responsibility for any loss or damage for any of the **Client's**, their crew or visitors, and personal belongings or equipment due to theft.

B.

The **Boatyard** holds no responsibility for any loss or damage of the **Client's** vessel equipment or tools. **The Client is responsible to** keep his equipment secure in a safe place inside his vessel. The **Boatyard** has 24/7 CCTV and a nightguard to avoid any theft incidents and to monitor the premises.

18.

Personal Protective Equipment

A.

All people entering the **Boatyard** are encouraged to wear a Hi-Viz vest or other Hi-Viz clothing.

B.

Additional protective clothing and equipment must be used if it deems necessary.

Electrical Power⁵

A.

All electrical tools and appliances used within the **Boatyard** **must** have an up-to-date certification for safe use. If they don't, they are tested by the **Boatyard's electrician** and to be tagged as safety equipment.

B.

Continuous electricity connection is not allowed when the **Client** is away. If the vessel needs regular charging, the client must request this service for the vessel to be added to the periodic charging list.

All unattended power cords will be disconnected immediately.

19.

⁵We just want to prevent the harm of any human in case of an accident.

20.

Alcohol, Drugs & Offensive language, or behavior

Alcohol use above the permitted limit set by Greek law is not allowed. Drug use is not allowed unless they are prescribed by your doctor.

Boat owners, their guests, or visitors at Boatyard premises that exhibit behavior that management deems offensive, disruptive, or threatening to Boatyard employees, other boat owners, guests, or visitors, will be requested to leave Boatyard premises.

Management further reserves the right to provide notice, for enforcement purposes, to boat owners of any violations by boat owners, their guests, or visitors of the terms of Artemis Leros Boatyard Rules and Regulations and/or Annual Storage and Dockage Contract; such violations may result in cancellation of the Annual Storage and Dockage Contract held with the boat owner.

Smoking

Smoking is not allowed inside all the buildings of the Boatyard. You are allowed to smoke outdoors.

21.

22.

Vessel Ownership

In case of changing the vessel's ownership, the previous owner must notify the Company of the details of the new owner and the date of the change of ownership.

23.

Noise

All clients must respect their neighbors and keep the noise down in after hours. All noisy work must be completed during the boatyard's working hours. Any loud activity after hours will be not tolerated by the night guards, and you will be asked to stop it immediately.

24.

Working on your boat hours

The **Client** is allowed to work on their boat during the boatyard's working hours. This is Monday to Friday 08:00-15:00 and Saturday 08:00-13:00. If they wish to work after-hours, they first need to get permission from the **Administration** and to follow any given instructions. The same is valid for the Boatyard's personnel or external contractors.

Everyone must respect the quiet hours in the boatyard. Loud works can only be performed during the working hours between **8:00am until 15:00pm**. Noise disturbances in after-hours will be requested to stop immediately.

The protection of the neighbor vessels if any exterior works/repairs are carried out, always after notifying the boatyard first about the nature of the planned works.

Refueling

The refueling services can be completed in the pontoon as well as whilst the vessel is on the hard. It can be arranged upon request by external companies, through Boatyards Reception.

25.

26.

Sanding Scraping

The owner can execute maintenance jobs on their boat like A/F and polishing but not works such as welding and works that require use of fire torches and and the use of spray guns.

Also, works that requires climbing on the mast is prohibited. These jobs can only be executed under Boatyard personnel

A.

In windy conditions if the client wishes to do any scraping or sanding works, they will need to cover the boat to avoid scraped paint traveling to their neighboring boats. **Also, it is mandatory to use an industrial vacuum sander connected to their sanding machine.**

B.

The two sanding approved methods are wet hand sanding and a sanding machine connected to the appropriate vacuum sander to collect the dust. The use of a sanding machine without the appropriate vacuumsander is NOT allowed.

C.

The sanded paint collected by the industrial vacuum sander must be disposed of accordingly. (Please, speak to the reception for instructions).

D.

The Client is possible to rent a vacuum sander with a guarantee of 50 €. This money is refundable upon the returning of the machine in good working order and after the control of good operation by Boatyard's personnel. The rental price is 10 €/hour.

E.

Despite following the above instructions, if for any reason sanded paint is still traveling towards neighbor boats, the work must be stopped immediately.

27.

Sandblasting

Sandblasting & Water Blasting must only be undertaken by the **Boatyard's Personnel**.

28.

Hot work/ Welding

Hot work such as Welding, oxy cutting, use of fire torches and other such hot works shall not be carried out on the **Boatyard**. This kind of work must only be undertaken by the Boatyard's Personnel.

29.

Painting

A.

The Clients are allowed to paint their vessels by themselves ONLY by roller or brush. Use of a Spray Gun for the painting of the vessel is not allowed and can be performed ONLY by the Boatyard's personnel. You MUST notify the management before starting any hazardous tasks / installations at your vessel.

D.

Any scheduled work involving Spray Gun application will be postponed and transferred to a later date if the weather is not allowing the safe application.

B.

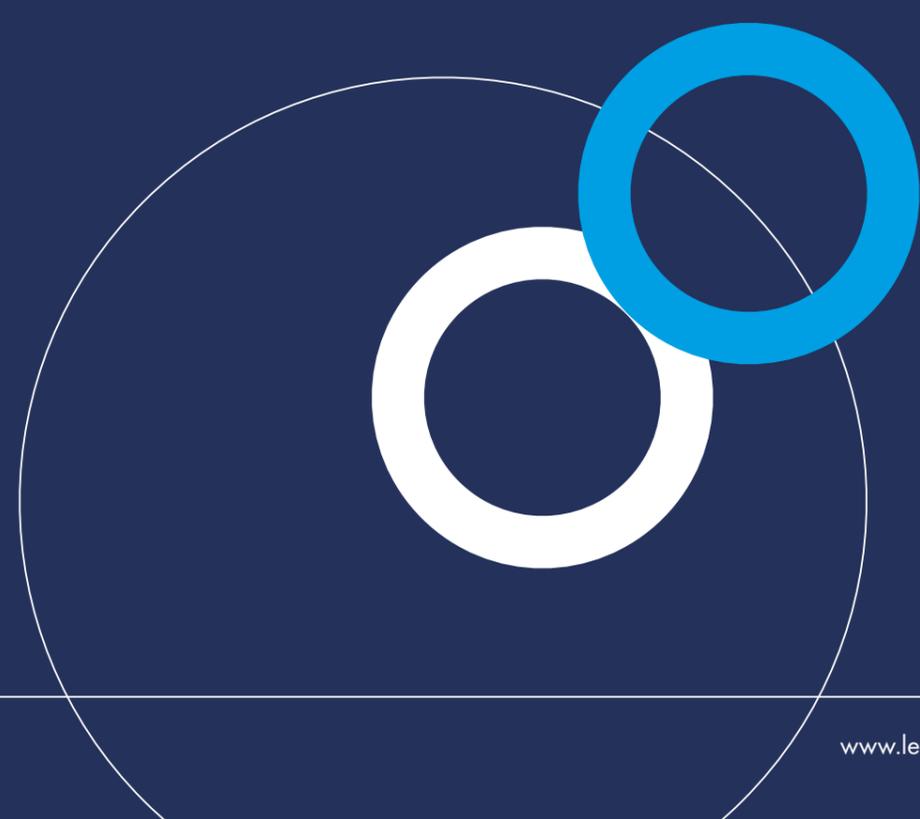
The Clients are allowed to paint their vessels by themselves ONLY by roller or brush. Use of a Spray Gun for the painting of the vessel is not allowed and can be performed ONLY by the Boatyard's personnel.

E.

Any hazardous or toxic substances must be immediately cleaned and disposed to the appropriate area and the applicator must notify the **Administration** before its use.

C.

Any requested work needing the use of a Spray Gun has to be completed in the designated area for painting. This means that the vessels will need to be transported to and back from this area.



30.

Waste Material, grease, and oil spills

Waste management services and cleaning services for land areas are not included in the above prices and will be charged extra.

A.

Dispose of all used oil into the designated **“Used oil”** Container. Drain oil filters well before discarding them. Are located behind **the Reception Office.**

B.

By Law all bilges and waste tanks should be emptied before the Hauling-out procedure. There is also a service available to dispose of any waste or bilge contents whilst on the hard, please speak to the reception to arrange it.

C.

The **Boatyard** has special bins dangerous/hazardous/polluting wastes(bilge water, - black water, fuel, used engine oils/batteries/small electric appliances/gas bottles/ fire extinguishers). Have to be disposed according to Company’s Waste Management Plan. Do not discard them anywhere else. Are located behind **the Reception Office.**

D.

Used scrap metals & Used Batteries must be placed into the designated bins. Are located behind the Reception Office.

E.

Keep the area adjacent to your vessel clean and tidy. If not, Company holds the right to clean the area on charge.
Garbage bins are not to be moved out of recommendation areas.

F.

The **Client** is responsible to preserve the **Boatyard** clean and he must deliver all of the waste to the designated bins, except lubricant and gas oil residues which have to be delivered to the designated area of the **Boatyard.** Are located behind the Reception Office.

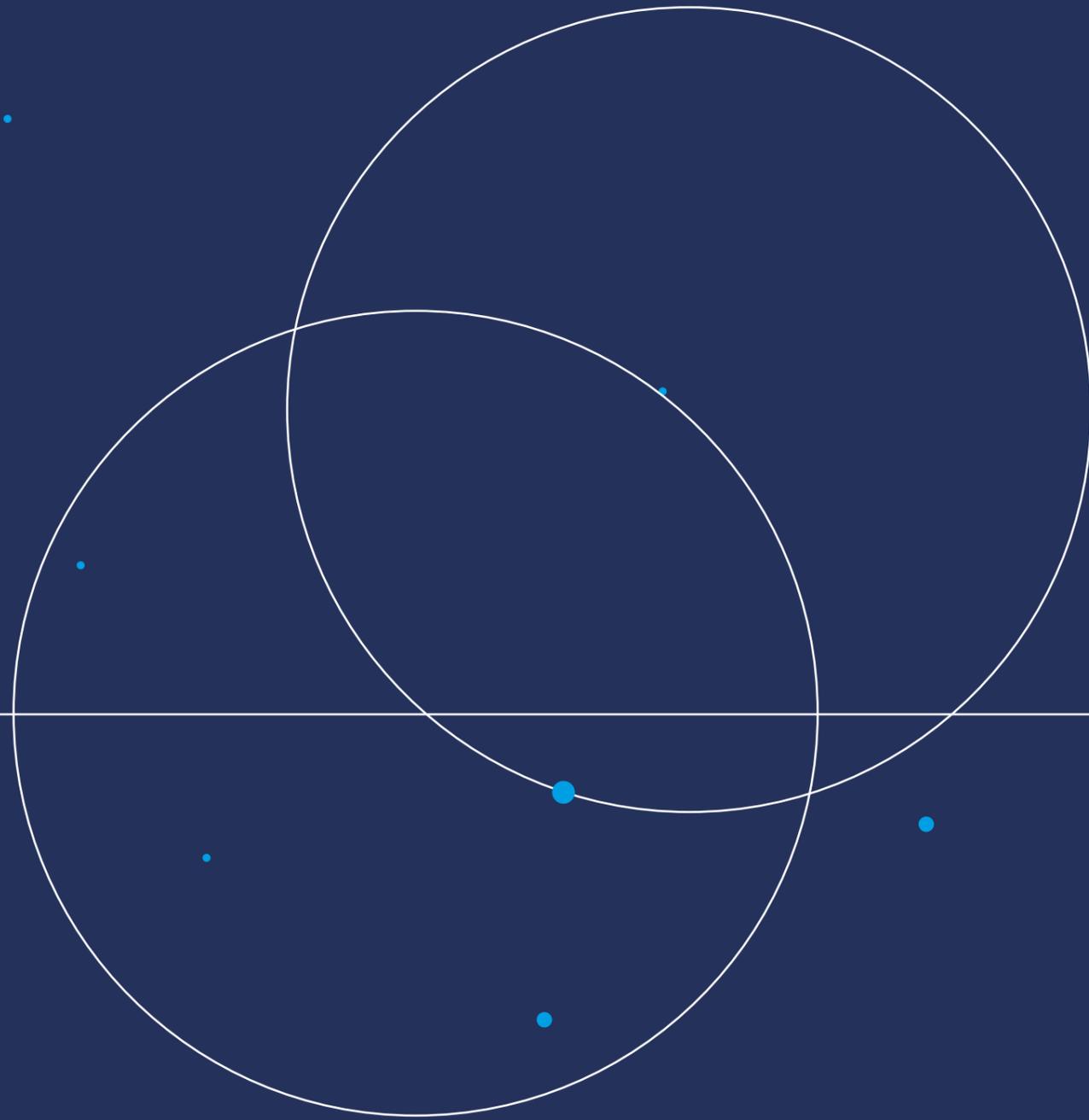
G.

Furthermore, it is forbidden to pollute the sea and the Boatyard’s facilities with lubricants and gas oil residues, or any other type of garbage. The Client will be responsible and face charges and maybe disciplinary actions if they do not comply.

H.

In case of non-household garbage the Company holds the right to provide a waste container skip. Charge according to the price list.

31.



Insurance

A.

The Boatyard is covered by Millstream Underwriting Limited on behalf of certain Underwriters at Lloyd's and Company Markets under the Policy with Reference No: GT7980MAA231.

General Liability limit 2.000.000€.

Third-party liability limit 2.000.000€.

Services insured: Port Services, docking, berthing, safekeeping and/or storage, hauling out, launching moving and repairs.

C.

The above terms and conditions are stipulated from the moment of the Hauling-out procedure up to the end of the Launching procedure, including the period of the vessel's stay in the facilities of the Boatyard.

B.

During the contractual period the Client must have his boat fully insured against all risks as these are stipulated by the Institute of London Underwriters or any other type of insurance contract covering against all risks. The Insurance must also include the Client's thirdparty liability for any loss or injury and according to law. The following should be mentioned, among other things, in the clients' insurance policies:

During the stay of the boat in the boat parking the owner is obliged to have his boat/yacht fully insured for Hull & Machinery (H&M). The insurance policy and/or insurance terms must state in writing that the coverage continues existing while the boat/yacht is ashore including lifting, hauling, launching, being moved in the boatyard, fitting out, normal maintenance, being under survey and that coverage for pollution and wreck removal is in place.

It is also obligatory that the boat/yacht will have in place a third party liability coverage with a limit up to her value or (in case the value is less than 3.000.000 EUR) up to 3.000.000 EUR.

NB: Please bear in mind that when the boat/yacht is onshore she has to be insured for third party liability in accordance with the limits imposed by the Greek law 4926/2022 or any amendment of it.

32.

Forbidden Articles by the European Union

B.

Prohibited antifouling. Antifouling paints containing tributyltin, organo-tin, or other hazardous compounds that pollute water are not permitted.

C.

All products containing mercury.

D.

Anything illegal.

E.

Hazardous items.

A.

Explosive power tools.

33.

Fire Safety

A.

A The Boatyard is equipped with a Fire Safety System and Fire extinguishers. Their locations are marked with the appropriate signs.

B.

In case any Fire extinguisher is being used, the **Administration must** instantly be notified.

C.

It is forbidden to use fire or any equipment which may put at risk the Client's, his crew, or any other people's lives and vessels that are on hardstands.

34.

Storage of Materials and equipment

The **Boatyard** has a specially designed Container to store any materials or equipment. Extra charges are applied according to the dimensions of the parcels.

35.

Weather⁶

The **Boatyard** is not responsible for any damage caused within their premises during the whole length of stay as a result of the following reasons:

A.

Damages caused by environmental phenomena like wind, rain, water, etc. In the event, of a fire inside the boat solely responsible is the **Client**, who is also responsible for taking all the necessary precautions to avoid such an incident.

B.

Any damage caused on the boat due to acts of God, vibrations earthquakes, war, riots, civil war, strikes, acts of force majeure, or any other act cannot be under the control of the **Boatyard**.

⁶The act of God means Force Majeure and it is related to events outside human control. In contract law, an act of God may be interpreted as a defense against breach for failing to perform based on the concepts of impossibility or impracticality.

Vessel Intact

36.

It is the Boatyard's responsibility to keep the vessel intact during the Hauling-out, Launching, and transfer procedure from and to the launching/hauling-out area.

37.

The Boatyard is responsible for

During the length of stay within the **Boatyard's Premises**, the **Boatyard** is responsible for any damage caused to the **Client's** vessel by:

A.

The movement of any vehicles owned by the **Boatyard** or its **Personnel**.

B.

During the Hauling out & Launching operation, transfer and place the vessel within the **Boatyard's Premises**.

C.

During the Hauling & Launching, while transfer and placing of another vessel within the **Boatyard's Premises**.

B.

Due to faulty operation of the **Boatyard's Personnel** during works undertaken by the **Boatyard** and operated by the **Boatyard's Personnel**.

38.

The Boatyard is not responsible for the length of stay within the Boatyard's Premises

A.

Any injuries caused to the Client, and their employees. The client is solely responsible for the rectification of any injuries or damages. Any injuries caused to the Client, and their employees. The client is solely responsible for the rectification of any injuries or damages.

B.

Any damage caused by third parties during non-working hours of the **Boatyard**, as determined in article 5 of the present.

C.

Any damage caused on the Client's vessel or any other neighboring vessels, due to repairing or any works completed by the **Client**.

D.

The Boatyard is not responsible for the loss of any personal belongings left on top of your vessel unattended.

Payment terms Conditions & Policies

The duration of the above terms and conditions

is stipulated from the moment of the Hauling-out and Launching procedure.
It is also including the period of the vessel's stay in the facilities of the Boatyard.

The payments of expenses and services of the Boatyard

are defined by the Vessel's Dry Berth Lease Agreement and the between the Client and **the Boatyard**.
The same applies to any separate detailed form that will be issued for the agreed works for their boat.

THE PAYMENT NEEDS TO BE COMPLETED AS FOLLOWS UNLESS AGREED OTHERWISE:

A non-refundable 20% deposit of the total amount, referred to in the relevant invoice, needs to be paid on the day of the agreement. An additional 30% of the total amount, referred to in the relevant invoice, is to be paid by the day of the hauling out. The last 50% of the total amount, referred to in the relevant invoice, needs to be paid at least ten (10) days before the launching date agreed, at least. In the case of an annual contract with 2 H&L Processes, the last 30% of the total amount, referred to in the Vessel's Dry Berth Lease Agreement, needs to be paid at least ten (10) days before the 1st agreed launching of the boat, if you are paying by card or bank transfer. Only cash will be accepted for bill settlement within the last 24h before the launching date. In the case the total amount is up to 1.000,00 € the full amount 100%, is to be paid either on the booking confirmation or at the day of the hauling-out. . Also, 100% payment is required for vessels built over 30 years and/or wooden vessels.

All fees must be paid before the vessel departs. Paid fees cannot be refunded.

The bank accounts of the Company are as followed:

National Bank of Greece:
IBAN # GR2201104030000040347047033
BIC (Swift code) ETHNGRAA
DEPOSIT DETAILS: SY(NAME).
– Dry Berth (Storage) Deposit

After hours, work undertaken during holidays and days off is surcharged 50%. On Sundays or any other legal holiday, no operations will be taking place without an appointment. The Boatyard needs at least 48 hours' notice prior to the hauling out and launching procedure. During June & July and August no operations will be taking place over the weekends due to annual maintenance works of the equipment.

The Works terms and Conditions : **Terms and conditions for Work Orders.**

The offer for maintenance works valid for up to 7 days. The customer will be billed after indicating acceptance of this quote.

PRICES AND ESTIMATES

The offer given is an estimation. The price for the work shall be the price set out in the order, or if no price is quoted for the work, the price will be determined based upon the labor and materials expended and services provided in accordance with the Company's usual tariff at the time when the Work was performed, as duly invoiced to the Customer (the "Price"). It is understood that if a price is quoted on the Work Order followed by the notation estimate ("est.") or approximate ("approx.") or similar notations, the price quoted is approximate only, and the actual charge will be based upon invoicing time and materials rate. Unless otherwise agreed in writing, the Price will not include expenses incurred for relocation, pilotage, salvage, tugs, harbour dues and similar charges which shall be invoiced separately to the Customer. The Company will exercise reasonable skill and judgment when giving an estimate or indication of Price. However, estimates are always subject to the accuracy of information provided by the Customer, are often based on a superficial examination and do not include the cost of any emergent work which may be necessary nor the cost of any extensions to the Work. The Company will inform the Customer of any proposed increase in the estimated Price, together with the reasons for such increase, and will proceed with the Work after having obtained the Customer's approval (such approval not to be unreasonably delayed or withheld). The Customer shall remain responsible for the cost of labor and materials already supplied or remaining to be supplied which are not affected by the proposed increase in the Price. The Company reserves a general right ("a general lien") to detain and hold onto the Owner's Vessel or other property pending payment by the Owner of any sums due to the Company.

DELAYS

Unless otherwise agreed in writing by the Parties, time estimates given for completion of the Work are given in good faith and without guarantee. The Company shall not be liable for any failure or delay in the performance or completion of the Work, or for any such loss or damage resulting therefrom, unless the Company has expressly guaranteed completion by a specific date in writing, or the delay arises from its willful acts or omissions or negligence.

THE VESSEL'S MOVEMENTS

The Company shall have the right to order such movements of the Vessel and such tests or trial deems necessary in order to perform and determine the due completion of the Work and/or for reasons of safety, security or good management of the Company's business and premises. The costs of such movements, trials and/or tests including the cost of any bunkers and/or unconscionableness be borne by the Customer.

Payment Terms:

Will be due prior to the delivery of service and goods.
A full deposit of the materials/spare parts is required.
Labor cost deposit to be determined through discussion with the administration. Transportation cost upon delivery of the goods.

BANK ACCOUNT DETAILS

National Bank of Greece / BIC (Swift code) ETHNGRAA
IBAN # GR340 110 403 00000 403 00173 701

Payment terms Conditions & Policies

Purchasing from Artemis Leros Boatyard LTD Chandleries

Acquiring goods from Naval or Artemis Chandlery is facilitated through their marine chandlery service, accessible via email to support@lerosboatyardltd.com or, via our business WhatsApp account, and in person.

GENERAL

Your use of and purchase of products from our Chandlery shops is governed by the terms and conditions set out below and is part of the Company's 2nd Edition General Terms and Conditions. This document does not replace them, and we recommend reading it through our website <http://lerosboatyardltd.com>, or as a hard copy on our premises upon request.

RETURNS POLICY

We understand and appreciate that not all customers intend to use their purchases immediately and require time to get down to their boat to check the suitability of a product. With this in mind, we are pleased to offer customers a generous 14-day exchange or credit policy for the following terms. For goods purchased in-store, these must be returned as new and in their original packaging. Refunds are not given but you can buy another product or ask for a gift voucher for you to use at a later date. Delivery costs are non-refundable.

All Returned items must be in a resalable condition. When returning goods please obtain and retain the proof of receipt.

We cannot, however, accept an exchange for:

- **Goods that have been damaged after acceptance.**
- **Items on sale or offered at special prices.**
- **Books, charts, and software (if unsealed).**
- **Goods that have been personalized or made to order such as sails, rigging, cut, and/or spliced lengths of rope, chain & wire.**
- **Orders for products that are not currently in stock in our shops, and the client has specifically requested from us to proceed with an order, non-in stock products are considered non-refundable and non-non-returnable. This applies to goods ordered through Email, WhatsApp, or in-person transactions.**

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Faulty or defective products cannot be returned once opened or used. In the instance of discounted Antifouling paints, replacements can be made at regular prices, excluding the discount. Any price difference will be the responsibility of the customer. Any damages or shortages must be reported to us within 2 days of receiving the consignment. The goods shall be replaced or credited upon satisfactory inspection at our premises. Products under warranty may be returned to us for repair or replacement subject to the original manufacturer's terms. Please note that in all cases of returned goods, we are unable to supply alternative products for temporary use whilst items are being returned or assessed under warranty.

PAYMENT

Payment ensues via advanced payment/bank transfer, credit card, or Cash (up to 500 euros). Artemis Leros Boatyard Ltd

reserves the right to exclude certain payment methods in individual cases. In case of purchase on account (invoice), the customer is obliged to settle the invoice within 8 days. After that, we are entitled to charge you with interest according to the legal provisions. No discounts for early payments are granted. **VAT 17% is included.**

The offers do not include shipping costs and handling charge, unless otherwise agreed in the email or in the WhatsApp. If shipping costs are indicated, are approximated and will be settled upon delivery.

DELIVERY OF GOODS

If you ask for the order to be delivered to a specific address, please note the following policy: Refunds will not cover shipping and handling charges indicated in the offer or invoice. Prepaid and insured shipping is required for all return shipments, and you assume responsibility for any loss or damage to the hardware during transit. We cannot guarantee the receipt of your returned item. Refunds will not include shipping and handling charges, and the refunded amount will not encompass shipping costs.

VALIDATION OF THE OFFER

Validation of the products offered within a 5-day timeframe.

**Thank you for choosing our stores
and we appreciate your recent purchase!**

A clearance from the accounting department

should be issued 24 hours before the launching operation*. Any launching or hauling-out appointment should be scheduled at least 48 hours before the required date. The appointment date (weather permitting) will be fixed, and written notices and confirmations will be signed by both parties.

Any amendment of the terms is provided only in writing,

by including any evidence Greek Law is applied for the resolution of any dispute arising from hereunder and under the exclusive jurisdiction of Dodecanese. The translation of the above terms is a free translation of the Greek text and for any dispute arising from hereunder, the original Greek is the valid one.

*Prior to the vessel's departure berthing fees and any outstanding charges must be paid in full. The Company holds the right to cancel the lifting or departure of any vessel in case the balance is not 100% settled. Delayed fees shall be subject to the default interest. The Company holds the right to auction vessels that do not settle their balance 100% within two years. The Company is entitled to apply the charges even in the case of termination of the agreed berthing periods. Price list and Terms & Conditions may change without previous notice. New pricelist and Terms & Conditions will apply on vessels after the expiry of the existing business agreement.

Caring for
your Pride
and Joy

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